ZOOM MEETING Monday, 18th September 2023 5:00 pm – 6:30 pm

TWIN

Welcome to the agenda for TWIN's next online meeting.

In this session, our panellists will share their thoughts about the role that artificial intelligence, and related technologies, might have in the future within financial services. This could include predictive technologies as well as productivity-related ones such as generative AI. To what extent should the industry embrace these new technologies and what should it be careful of? Is the reality of how these technologies can help anywhere near the hype? Which areas of the industry are likely to benefit the most, or even be transformed?

We look forward to seeing you on the 18th. Please register your place ASAP.

"Will AI be friend or foe in financial services?"



Adél Drew Senior Risk Management Consultant Milliman

Adél is a senior actuarial consultant at Milliman London where she specialises in Risk Management, including looking at technologies of the future. Adél has a diverse view of the insurance industry having worked for direct writers of insurance, reinsurance and now consulting across multiple disciplines including financial reporting, pricing and risk.

Adél has kindly agreed to moderate this session for TWIN.



Dorota (Dori) Zimnoch
Global Industry Digital Strategist
Microsoft

Dorota Zimnoch is a Global Industry Advisor at Microsoft. specializing in reinvention of financial services and driving accelerated profitability and growth through technology innovation. As Innovation & Digital Transformation leader she reshaped businesses at Citi, AIG, MetLife, Volvo FS, Santander, and more. Entrepreneur, Investor, NED. Women in Tech advocate, mentor, and speaker. Dorota graduated from Warsaw University, the Warsaw School of Economics (Leader 2022) and **Budapest University of Economic** Sciences. She has also completed the Technology Entrepreneurship Program at Stanford University. Dorota has been a guest speaker at many globally focused conferences and at the top Universities.



Natanje Holt
UKI Insurance Software General
Manager
DXC Technology

Natanje's career began in engineering, and from 1998 to 2002 she worked for Conlog and then Areva. She then moved to Dunstan Thomas in 2002, as Divisional Manager, then Operations Director, followed by MD from 2008 to 2016. She then transitioned to Bravura Solutions to lead business development strategy and digital software proposition development for Europe and South African markets.

markets.

Natanje maintains her knowledge base through continuous learning and she is fascinated by the whole digital revolution and how AI, Machine Learning, Robotic Process Automation and Genomics will change the business landscape in the coming years.



Claire Bodanis
Founder and Director
Falcon Windsor

Claire is one of the UK's leading authorities on corporate reporting, and the founder and director of Falcon Windsor, a specialist reporting and communications advisory company. FW is a team of senior reporting and communications specialists who advise clients, mostly global PLC, on every aspect of reporting, with the exception of the financial statements.

Claire's commitment to the integrity of reporting led her earlier this year to spearhead a campaign to regulate the use of AI, particularly large language model systems or LLMs, in reporting. In June she submitted a proposal in response to the Government's consultation: A pro innovation approach to AI regulation, followed by a series of focus groups with reporting stakeholders which are ongoing.

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